

ZELAN GROUP OF COMPANIES

EMPLOYEES'S CODE OF ETHICS AND CONDUCT

- 1. Behave with honesty, integrity, act with care and diligence.
- 2. At all times behave in a way that upholds the Group's Values and the Integrity and Good Reputation of the Group.
- 3. While on duty overseas, at all times behave in a way that upholds the good reputation of our Country and comply with conduct, laws & regulations of the respective country.
- 4. Propriety information should never be disclosed to competitors, suppliers or any other parties who have vested interest either directly or indirectly.
- 5. Customer information should never be revealed without the customer's written approval unless legally required to do so (for example, under a court-issued subpoena)
- 6. Employee information must never be released to another employee or a third party without appropriate approval. Any request for employee information and references must be directed to the Human Resources Department.
- 7. Employees are to be appropriately attired and well groomed according to their duties and responsibilities, yet to also project professional business-like image for customers, suppliers and other external parties.
- 8. Employees are expected to portray themselves professionally and treat, customers, and other stakeholders with mutual respect, equality and dignityfellow colleagues.
- 9. When carrying out duties, employees should always adhere to the Group's Policies and Procedures.
- 10. Employees must manage their official duties professionally, without taking advantage of their position and information attained by virtue of their Job Designation to avoid conflict with their personal interests.
- 11. Employees are to ensure that all Group/Company Assets and Properties are used for Business purposes and it should not at any time be misused and/or vandalized.